



City of Whittier Dial-A-Ride Program

Reasonable Modification

The City of Whittier may allow the reasonable modification of our Dial-A-Ride transportation service to accommodate the special needs of persons with disabilities in order to allow them to fully utilize our Dial-A-Ride service.

Whenever possible a request for a reasonable modification or accommodation shall be filed in advance to Accessibility Coordinator by email at pks@cityofwhittier.org, by telephone at 562-567-9470, or by mail at Whittier Senior Center, 13225 Walnut St., Whittier, CA 90602.

Requests for reasonable modifications or accommodations will not be approved if the request would: fundamentally alter the nature of the service, program, or activity; create a direct threat to the health or safety of others; result in an undue financial and administrative burden; or the individual would still be able to fully use the services provided by the City of Whittier without the modification. Individuals with disabilities may file complaints regarding reasonable modification or accommodation with the Parks, Recreation and Community Services Department by telephone at 562-567-9400 or via email at pks@cityofwhittier.org.

For questions please see the Reasonable Modification Frequently Asked Questions.

To make a request, please use the Reasonable Accommodation Request form.