



# Welcome

10.20.2018

## State of Homelessness

***“Nobody Needs To Be Homeless”***



## **Part 1: Homelessness in the Region**

Irene Muro, M.P.A.  
Whittier First Day  
Executive Director

Constanza Pachon, M.B.A.  
The Whole Child  
Chief Executive Officer

## What Does the Data Show?

### 2017

Total  
214

Unsheltered  
161

Sheltered  
53

### 2018

Total  
204

Unsheltered  
156

Sheltered  
48

Data taken from the LAHSA 2018 Homeless Count Results for the Single Adult System

<b>Unsheltered</b>	<b>2017</b>	<b>2018</b>
Living in Cars	24	21
Persons in Makeshift Shelters	13	20
Persons in RV/Campers	46	22
Persons in Tents	2	2
Persons in Vans	18	10
Persons on the Street	58	48
Persons in Safe Havens	0	0
Persons in Transitional Shelters	31	0
Persons in Emergency Shelters	22	48

# Homelessness among Veterans in our Region



## Number of Veterans Assessed In or Living In Whittier

Assessment Year	# of Vets*
2015	0
2016	16
2017	20
2018	16
<b>Total</b>	<b>49**</b>

\*Veteran is self-identified at program intake.

\*\*Sum is greater than Total due to 3 people who were assessed in more than one year.

# Homelessness among Single Adults in our Region FY 2017-2018

## 7 YEAR CUMMULATIVE NUMBERS FY 11-12 TO FY 17-18 <sup>1</sup>

	Served	Housed
<b>SPA 7</b>		
<b># of Individuals</b>	30,391	2,070
<b>CITY OF WHITTIER</b>	<b>Served</b>	<b>Housed</b>
<b># of Individuals</b>	5153	227

## 1 YEAR NUMBERS FY 17-18

	Served	Housed
<b>LCA 2</b>		
	802	21
<b>CITY OF WHITTIER</b>	<b>Served</b>	<b>Housed</b>
	398	18

# Homeless Families in our Region

## Data FY 2017-2018



# OF FAMILIES	SERVED	HOUSED	Housed as % of Served
LA County <sup>1</sup>	6,624	2,158	33%
SPA 7 <sup>2</sup>	804	279	35%
City of Whittier <sup>3</sup>	77	61	<b>79%</b>
Whittier % of SPA 7	10%	22%	

1. Source: LAHSA's Dashboard: <https://www.lahsa.org/dashboards?id=32-families>  
 2. Source: LAHSA's Dashboard: <https://www.lahsa.org/dashboards?id=32-families>  
 3. Source: LAHSA's Homeless Management Information System

16 families received prevention services

## Single Adults Experiencing Homelessness in Our Region Who They Are



### ***Average Single Adult Experiencing Homelessness in Whittier***

Extremely Low-income, single  
Latino Male between the ages of  
40-64 (60%)



# Homeless Families in our Region

## Progress made



2017 to 2018 SPA 7 Homeless Count Change:

↓ 11%

### Impact - Whittier FY 17-18

Families	77
Individuals	228
Children	140

# Homeless Families in our Region

## Who They Are



Average (86%) Homeless Family  
in Whittier:

*An extremely low income  
Hispanic family with a female  
head of household in her  
mid-twenties to late forties with  
2-3 children*



# Overcoming Homelessness

## A Success Story

Imagine Whittier Client Testimonial



## **Part 2: The Whittier Plan**

Greg Alaniz, City of Whittier  
Director of Parks, Recreation and Community  
Services

Martin Browne, City of Whittier  
Community Services Manager

## Measure H Benefits Countywide

- County wide website: [www.la-hop.org](http://www.la-hop.org)
- Improvements to 211 information line
- Additional multidisciplinary outreach team
  - Mental Health
  - Physical Health
  - Drug/Alcohol
  - Peer to Peer
  - Law Enforcement

## Measure H Benefits Countywide

- Measure H revenues are primarily to provide **SERVICES** (not for building housing) for the homeless
- Measure H raises the sales tax by  $\frac{1}{4}$  % for the next 10 years - from 10/1/17
- Measure H is for **Prevention** and for **Homeless Services**
- The public passed Measure H by **69.24%**



## City of Whittier Homeless Plan

**January 2018 - County awarded a \$50,000 grant to establish a three (3) year homeless plan.**

The City of Whittier was one of the 41 cities of 88 cities in LA County that received funding, which covers **90%** of the homeless in LA County

## Homeless Plan Adopted 7/24/18

- City Council adopted a three year homeless plan
- There are four goals with 26 objectives
- No additional City staff nor budget
- Working with Whittier Consortium on Homelessness, the county, Whittier First Day and LAHSA
- This is not a three year plan to end homelessness but a guide to start the process



## Timeline for Developing the Homeless Plan - 2018

- **January** – Individual Expert Interviews
  - RESEARCH
- **February:**
  - Stakeholder Interviews
  - Community Survey & Community Partnerships established
- **March** – Three (3) Community Meetings
- **April/May** – Data Analysis & Writing the Plan
- **June** – Submission of the draft plan for Staff Review
- **June** – **Revise & Review**
- **July** - Approval by City Council & Submission to the County

## Partnerships

- ◆ Boys & Girls Club of Whittier
- ◆ Children's Dental Health Clinic
- ◆ First Christian Church of Whittier
- ◆ Gateway Cities Council of Governments
- ◆ Interfaith Food Center
- ◆ Legal Aid Society of Orange County
- ◆ L.A. CADA
- ◆ The LA County Dept. of Public Health
- ◆ PATH
- ◆ PIH Health
- ◆ The Salvation Army Whittier/Pickering
- ◆ The Salvation Army Whittier/SFSTLC

# Partnerships



- The City of Whittier
- SPIRITT Family Services
- The Whole Child
- The Women & Children's Crisis Shelter
- Whittier Area First Day Coalition
- Whittier College
- Whittier Consortium on Homelessness
- Faith Based Community

## FISCAL IMPACT PER GOAL



GOAL	City Cost (without County funded position)	City Cost (with County funded position)	County Costs	Service Provider Costs		
Goal 1: Support local and regional coordination among the city, service providers and key stakeholders around housing and supportive services	\$31,000	\$1,000	\$136,000 for a full time staff member	\$3M one-time  \$220,000 annual		
Goal 2: Assist in increasing public awareness of the issues of homelessness	\$28,000	\$12,000		\$136,000 for a full time staff member		
Goal 3: Ensure city policies support appropriate shelter capacity and affordable housing stock	\$22,500	\$2,500			\$136,000 for a full time staff member	Unknown developer costs
Goal 4: Ensure the efficient use of existing homeless prevention resources and explore ways to enhance the coordination, utilization and efficacy of prevention resources	\$74,000  Plus unknown incentive costs	\$4,000  Plus unknown incentive costs				\$136,000 for a full time staff member
<b>TOTAL</b>	<b>\$155,500</b>	<b>\$19,500</b>	<b>\$136,000</b>			

**GOAL 1**  
**Support local and regional coordination among the city, service providers and key stakeholders around housing and supportive services**

Objectives	Update Oct 2018
<p><b>1a.</b> Pursue closer collaborations with the County to coordinate city, law enforcement, service providers and stakeholders, including options such as offering office space, or potentially adding County-funded position to City team.</p>	<ul style="list-style-type: none"> <li>· City approved an agreement with LAHSA in September 2018 to provide office space for two County outreach teams at the Depot</li> <li>· City to work on two, \$300,000 Measure H grants by November 2018</li> </ul>
<p><b>1b.</b> Incorporate implementation of the Homeless Plan onto the Social Services Commission agendas for discussion, input, and oversight, and to report to the City Council on progress.</p>	<ul style="list-style-type: none"> <li>· SSC received an update report in October 2018 on the homeless plan</li> </ul>
<p><b>1c.</b> Encourage local homeless service providers including nonprofits, churches, and libraries, to be trained in the use of the County’s Coordinated Entry System (CES).  <i>[County Strategy E7]</i></p>	<ul style="list-style-type: none"> <li>· Under review</li> </ul>
<p><b>1d.</b> Collaborate and coordinate with the Whittier Consortium on Homelessness to host an annual “State of Homelessness” event to provide community updates on the plan.</p>	<ul style="list-style-type: none"> <li>· Second annual State of Homeless meeting, October 20, 2018</li> </ul>
<p><b>1e.</b> Identify additional resources for enhancement of the City’s Mental Health Evaluation Team (MET), and collaborate with LAHSA and PATH’s multi-disciplinary homeless engagement teams.</p>	<ul style="list-style-type: none"> <li>· Under review</li> </ul>

## GOAL 1

**Support local and regional coordination among the city, service providers and key stakeholders around housing and supportive services**

### Objectives

Update  
Oct 2018

**1f.** Collaborate with the County and local cities to evaluate options for creating a one-stop Access Center.  
[County Strategy E7]

Under review

**1g.** Evaluate requirements for opportunities to provide a mobile shower program, 24-hour restroom facilities, laundry service access, storage of personal property, safe parking areas, and shelter for pets.

Whittier First Day have a trailer and permit information is being sought



**GOAL 2**

**Assist in increasing public awareness of the issues of homelessness**

<b>Objectives</b>	<b>Update Oct 2018</b>
<b>2a.</b> Sign up as a supporter and participant in the United Way of Los Angeles “Everyone In” campaign.	Under review
<b>2b.</b> Develop and adopt a policy that defines the City’s response to addressing homelessness that incorporates the elements of housing-first, trauma informed care, and other industry best practices as applicable to municipal services.	Not started yet
<b>2c.</b> Partner with the County and local health and social service providers in providing a first responder training for front line city staff. [County Strategy E4]	Under review for early 2019
<b>2d.</b> Collaborate with Whittier Consortium on Homelessness and local service providers to host regular landlord engagement events.	Event planned for November 13 at the Depot
<b>2e.</b> Whittier Police Department to collaborate with LAHSA’s Law Enforcement Engagement Team to cross train all officers and civilian staff. [County Strategy E4]	Under review for early 2019
<b>2f.</b> Provide training and education to residents on the issues of homelessness and strategies to address the issues, and develop a toolkit on homelessness for local residents and businesses with tips, resources and important information.	Not started yet

**GOAL 2****Assist in increasing public awareness of the issues of homelessness****Objectives****Update  
Oct 2018**

**2g.** Maintain city web portal for accessing educational materials, information, and tools that are currently available with link to existing service providers.

On going

**GOAL 3****Ensure city policies support appropriate shelter capacity and affordable housing stock****Objectives****Update  
Oct 2018**

**3a.** Identify resources to increase shelter beds, and increase city's affordable housing stock.  
[County Strategy F7]

None found yet

**3b.** Align with SB2 best practices to meet the unmet need for shelter beds.  
[County Strategy F1]

Staff reviewing



**GOAL 3**

**Ensure city policies support appropriate shelter capacity and affordable housing stock**



Objectives	Update Oct 2018
<p><b>3c.</b> Draft and implement ordinance for Inclusionary Zoning for Affordable Housing Rental Units, as per AB 1505 (Bloom), allowing city to designate percentages of residential rental units as affordable for households with Extremely Low, Very Low, Low or Moderate Incomes. [County Strategy F3]</p>	Not started yet
<p><b>3d.</b> Conduct a review of the General Plan in relation to the housing element.</p>	Not started yet
<p><b>3e.</b> Identify underutilized city, county and state owned property that may be used for the development of affordable housing and enhancement of existing crisis and bridge housing programs. [County Strategies B7 and E8]</p>	Not started yet
<p><b>3f.</b> Increase public awareness of the ordinance related to Accessory Dwelling Units (ADUs).</p>	Not started yet
<p><b>3g.</b> Facilitate with nonprofit partners, the development of 100 Very Low Income homeless housing beds on one site or multiple sites across the city (for emergency shelter, bridge housing and permanent supportive housing).</p>	Not started yet

**GOAL 4: Ensure the efficient use of existing homeless prevention resources and explore ways to enhance the coordination, utilization and efficacy of prevention resources**

Objectives	Update Oct 2018
<p><b>4a.</b> Partner with the Chamber of Commerce, Uptown Association, Tri-Cities ROP, Rio Hondo and Whittier Colleges, and other business leaders to develop trade skills, life skills, and self-reliance programs; create work collaborations (e.g. San Jose Downtown Streets Team, and Albuquerque’s ‘There’s a Better Way’ program, which both hire homeless individuals for day jobs beautifying the cities); develop incentives for employers to provide job training and jobs for homeless individuals; and coordinate with trade apprenticeship programs. [County Strategy C1]</p>	Under review
<p><b>4b.</b> Partner with County, Whittier PD, homeless service providers, faith leaders and other key stakeholders to provide street engagement, case management, and retention services.</p>	Progress being made with more engagement teams working Whittier
<p><b>4c.</b> Increase City coordination efforts with LAHSA’s homelessness prevention program for families and single adults. [County Strategies A1 and A5]</p>	Ongoing
<p><b>4d.</b> Increase awareness of the LAHSA’S CBEST program that provides benefits advocacy for individuals experiencing homelessness in obtaining SSI/SSDI and Veterans’ benefits. [County Strategies C4 and C5]</p>	Ongoing

**GOAL 4:**

**Ensure the efficient use of existing homeless prevention resources and explore ways to enhance the coordination, utilization and efficacy of prevention resources**

Objectives	Update Oct 2018
<p><b>4e.</b> Foster informational linkages and educational programs that connect school district staff and programs (including McKinney Vento programs) with the broader array of service providers in the CES and in homeless prevention programs, and to create a Homelessness Prevention brochure. [<i>County Strategies A1 and A5</i>]</p>	<p>Meetings with Whittier College and local School District employees to determine best practice</p>



## Law Enforcement

- Police Resources - calls for homeless related service are the highest category
- 9<sup>th</sup> Circuit Court of Appeals – Boise case Sept 2018 – Police cannot criminalize indigent, homeless people for sleeping outdoors, on public property
- Need for more visible presence of street engagement teams in Whittier

## Library

- Dealing with mental health issues.
- Health and safety
- Behavioral problems

## Parks

- Park encampments growing in size
- Use of BBQ areas
- Illegal activity- increased incidents of shops found in parks
- Families feeling unsafe and not using park area
- Greenway Trail issues
- Sports organizations now effected
- Parks employees feel unsafe due to aggressive interactions with some homeless individuals

## County Grant

- Two \$300,000 grants available to the city to support implementation of the homeless plan
- Deadline: November 7, 2018
- Community Input during the breakout session today



## **Part 3: Current Initiatives In Whittier**

Dr. Joyce Kaufman, Director

Gina DiPierro, Associate Director

Whittier College Center for Engagement with Communities

Irene Muro, M.A., Whittier First Day  
Executive Director





## ***Student Homelessness***

**Dr. Joyce Kaufman, Director**  
**Gina DiPierro, Associate Director**

**Whittier College**  
**Center for Engagement with Communities**

- There are approximately 2,500 homeless students in Whittier, grades K-12
- Rio Hondo College homeless efforts- food pantry, housing referrals
- Whittier College homeless efforts- POET emergency fund, starting to raise awareness



May 2018: Whittier College Student Homelessness Coalition was formed

Over 19 Community Based Organizations have been in attendance

Steering Committee formed: Whittier College, Boys and Girls Club, Whittier City School District

**Four goals created:**

Goal 1: Make homelessness resources more available.

Goal 2: Provide/Encourage public education on student homelessness.

Goal 3: Provide programming that aims to lower homelessness.

Goal 4: Coordinate and Collaborate towards sustainable housing.



- Close the gap in resources through creating a forum for groups to share information
- Two Whittier College Interns working on resource guide update, looking at transportation issues, etc.
- Needs of school districts identified. Overall themes: motel vouchers, grocery gift cards, non perishable food items, hygiene kits, before and after school program vouchers, tap cards,
- Boys and Girls Club offering free memberships to all students experiencing homelessness in Whittier City School District
- Join our group!

## **Program Updates**

- o Imagine Whittier
- o Mobile Shower Program
- o Landlord Engagement Efforts
- o Regionalized Case Conferencing Efforts

# Mobile Shower Program

2nd & 3rd Fridays of the month  
9 am - 1pm

Liberty Plaza  
14181 Telegraph Road  
Whittier, CA 90602

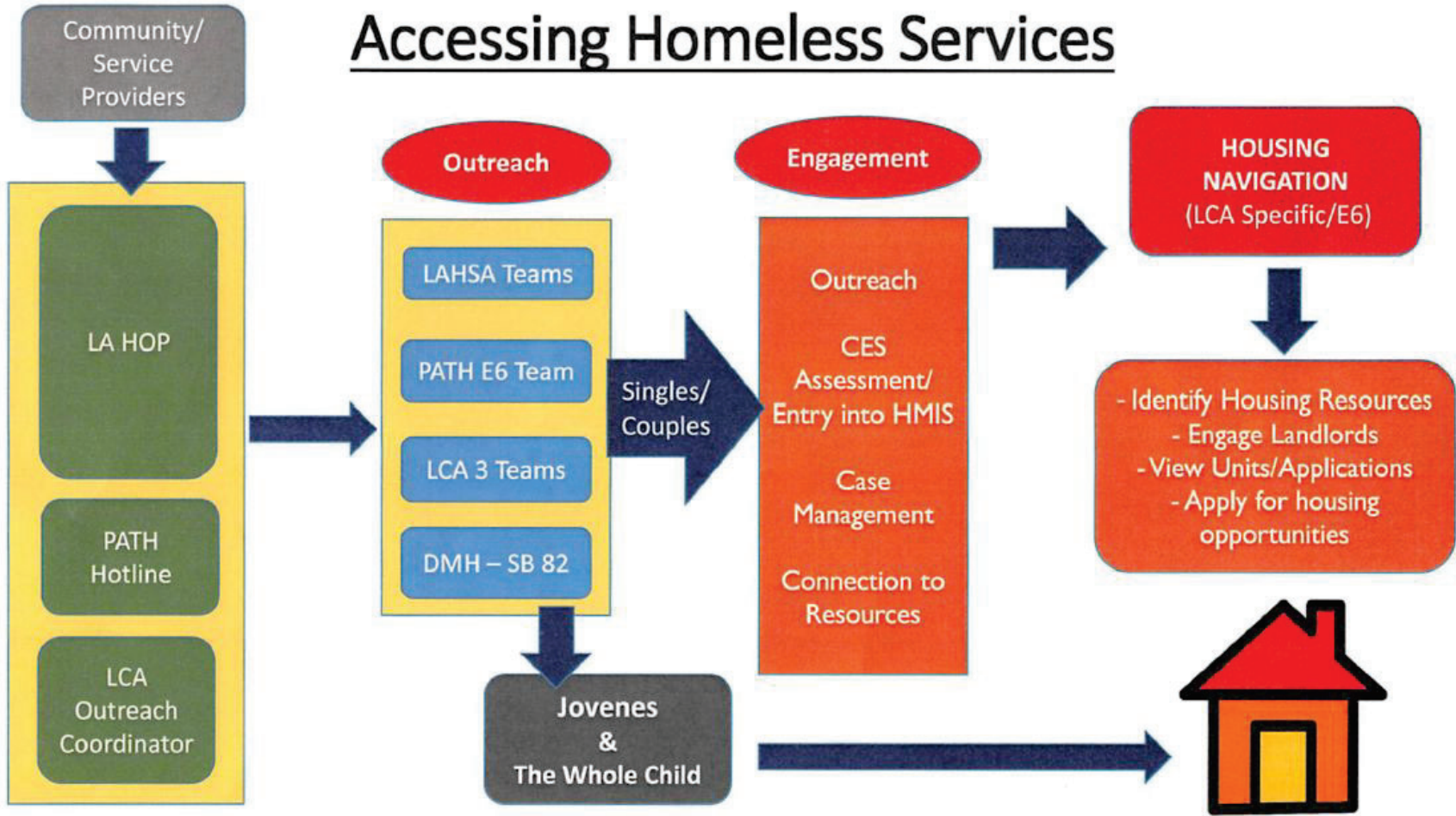
Additional locations coming soon!



## Ways to Support

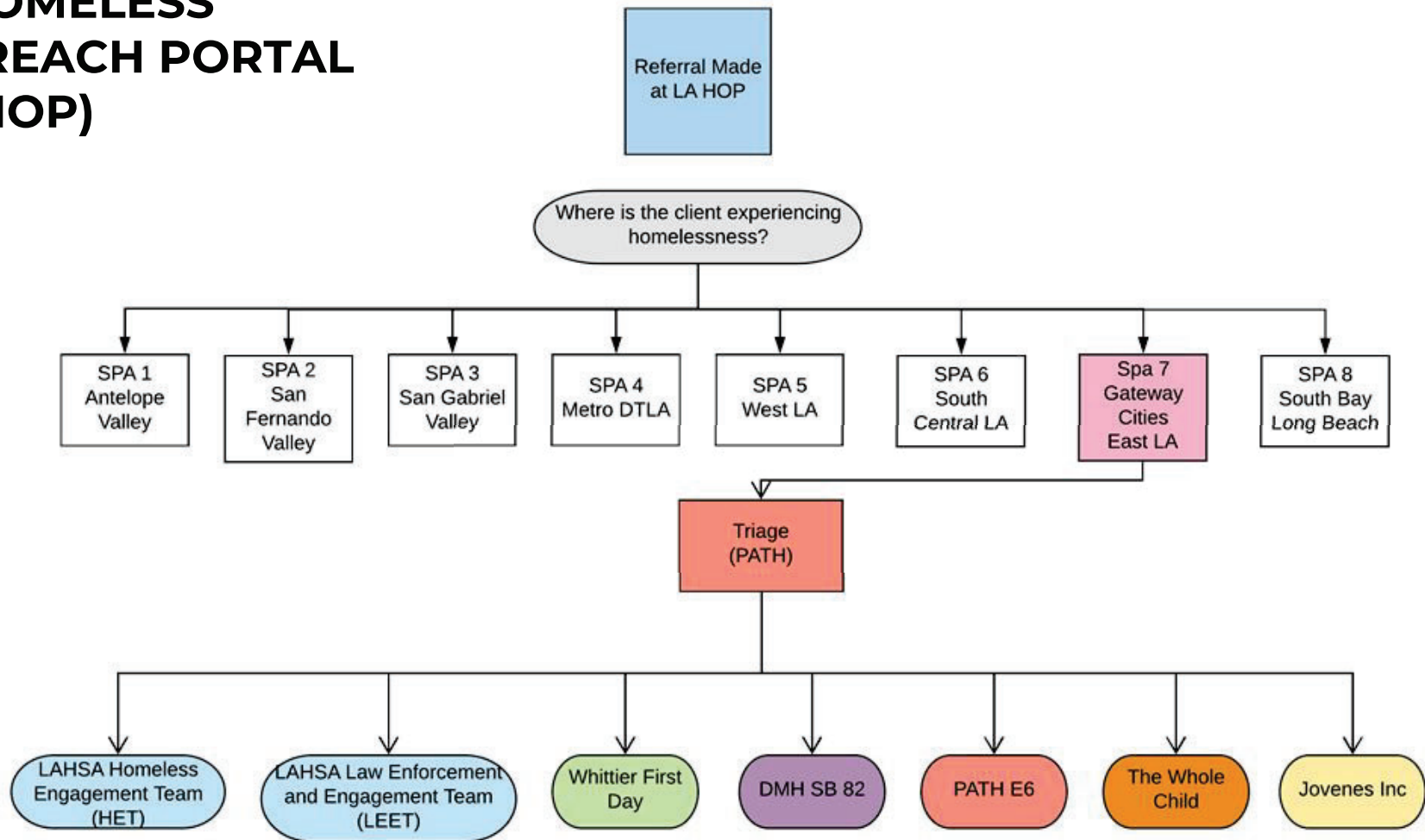
- Volunteer - greeter, operations, outreach and more
- Host a drive for hygiene products
- Help assemble hygiene kits for our guests
- Collect new or gently used towels and washcloths
- Sponsor a shower program day
- Spread the word

# Accessing Homeless Services





# LA HOMELESS OUTREACH PORTAL (LA-HOP)





- **Whittier First Day Outreach:** general outreach & case management
- **LAHSA Homeless Engagement Team (HET):** general outreach, support and engagement, does not provide case management
- **LAHSA Law Enforcement (LEET):** riverbeds focus with LASD
- **DMH-SB 82:** mental health outreach, connects to long term mental health care
- **PATH E6 Multidisciplinary Team:** clinical staff, general outreach, substance abuse staff, mental health, & case management
- **PATH E6 Public Spaces Team:** general outreach to libraries, parks, and specifically designated places & case management



# **LANDLORD ENGAGEMENT BRUNCH**

**November 13, 2018**

**9 am - 11 am**

**Whittier Transportation Depot**

**7333 Greenleaf Avenue**

**Whittier, CA 90602**

## **What are the benefits for me as a landlord?**

- Assistance to help fill your vacant units
- Payment of rent deposits, utility deposits, and first month's rent
- Access to loss mitigation funds if damage is done to your unit
- Access to eviction prevention funds
- Access to landlord incentives
- 1 year+ case management support for formerly homeless residents



## 2019 LAHSA Point In Time Count

**Wednesday, January 23, 2019**

7:30 pm - 12 pm

Parnell Park Community Center  
Community Resource Center  
Los Nietos Library

[www.theycountwillyou.org](http://www.theycountwillyou.org)



Our Friend  
**Patrick Bouchard**  
Feb. 22, 1947 - Sept. 15, 2018

*Make me a servant  
Humble and meek*



## Join us...

- Whittier Students Need Our Help
- Let's Help People Become Job-Ready
- We Need Landlords To Be Engaged
- Imagine Whittier- Mentors Wanted

***"Nobody Needs To Be Homeless"***



***“Nobody Needs To Be Homeless”***

**Thank  
You!**

**[www.whittierhomeless.org](http://www.whittierhomeless.org)**